# Themed Entertainment

Sectors



KMI's founders met at Universal in 1995 as part of the leadership team for the infrastructure project that was the expansion of Universal Orlando and laid the framework for Islands of Adventure, as well as CityWalk. Since being founded, KMI has continued our relationships within Themed Entertainment, providing project and construction management, extension of staff, cost estimating, scheduling, and dispute resolution services to support projects over the past 21+ years.

#### Services

- Program/Project Management
- Construction Management
- Owner's Representative
- Cost Estimating

- Scheduling
- Property Condition Assessment
- Dispute Resolution
- Change Management

# **Service Lead**



#### dhorn@kmiintl.com

#### Drew Horn

#### Vice President of Operations

Drew guides KMI's estimating and scheduling services, focusing on incorporating the most up-to-date and efficient construction technologies and services. Drew held leadership positions at Universal Studios in Orlando, FL, and AECOM at Kennedy Space Center before joining KMI.

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# NBCUniversal

CASE STUDY

Project	
Universal Theme Parks Globally	5

Timeline Ongoing Services provided Project Controls and Project Management

# Background

In 2019, Universal Orlando was visited by over 10 million guests, making it one of the most visited theme parks in the world. KMI's employees have a vast record of themed entertainment experience, and the firm has worked with Universal for over 20 years, providing project and construction management, extension of staff, cost estimating, change order management, scheduling, and dispute resolution services on projects from Orlando to Beijing.

## Challenge

**Universal Studios** 

Often, challenges can be centered around local regulations and specifications from outside sources, local resourcing requirements, and the complexity of the number of influencers and teaming partners required to successfully deliver a large project. Alignment of internal stakeholders and external agencies, such as the government, are crucial in project estimating, scheduling, and ultimately, delivery.

Tourism has seen a drastic shift due to COVID-19. Given the significant drop in travel, budgets are heavily impacted and require attractions across the globe to circle back on costs and expenditures.

## Solution

KMI has delivered a vast amount of international and local projects, thus understand the necessary collaboration of resources needed. We have a great deal of experience in the various aspects of specific estimating and scheduling services as they relate to theme parks and were able to help Universal deliver projects on schedule and budget.

KMI has completed numerous projects and assignments for Universal Orlando over the past 15 years. KMI understands the difficulties and sensitivity that exists when constructing new work within and around an operating entity. KMI has my full recommendation.

Charlie Gundacker Senior VP of Attraction Development at Universal Orlando

